

Team Excellence

The Secret to Achieving High Performance

Course Description

Course Objectives

Successful completion of this course will increase your ability to:

- Recognize the communication characteristics of high-performing teams and team members.
- Assess individual strengths in order to ensure the best possible team performance.
- Set goals successfully and avoid common goal-setting mistakes.
- Foster accountability among team members to ensure all members succeed.
- Develop esprit de corps and coordinate effective team-building activities.
- Identify and understand their DiSC Dimension of Behavior
- Discover their behavioral strengths, and how behavior impacts team effectiveness
- Value differences and contributions brought by each team member
- Explore ways to adapt their behavior to meet the needs of the team

How You Will Benefit

We know that in most situations, the most effective teams are comprised of people who value individual differences and contributions brought by each team member. They understand themselves, understand others, and can adapt effectively to the needs of the team. But how can skills like that be developed? *Team Excellence* is a program specially designed to help teams clarify individual strengths and value individual contributions brought by each team member. Participants will develop strategies that encourage team innovation and problem solving to meet every challenge and increase team effectiveness.

The goal of every team is to perform at its highest level, and the secret to achieving high performance is this—having team members who CARE. Care in the literal sense, as well as in the sense of the acronym for the following traits: Communication, Ability, Results, and Esprit de corps. These four traits are the foundation of team excellence. You will find practical strategies for developing each trait throughout the remainder of the program.

Key Topics Covered

This course explores the following subjects in depth:

- How to ensure team members talk and listen equally, display energy, connect with one another, converse informally, and hold productive “idea” conversations.
- The meaning of accountability and how to implement it within your team.
- Characteristics of ownership, integrity, connectedness, and confidence or the four elements that build esprit de corps.
- Ways to capitalize on new ideas, foster creativity, and ensure members continuously improve their skills.
- Dos and Don'ts for organizing effective team-building activities.

What the Course Offers

- ✓ Interactive learning setting
- ✓ Opportunity to apply the concepts through role-play
- ✓ Thorough set of materials: Participant Guide and one-page RM Desk Reference
- ✓ Everything DiSC Workplace Assessment

Length of Course

1-2 days

Audience

Staff and Management levels that work collaboratively



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