

Leadership 101

Course Objectives

Successful completion of this course will increase your ability to:

- Identify key characteristics of leaders
- Build trust and confidence with employees
- Avoid behaviors that undermine leadership
- Promote teamwork and *esprit de corps*
- Act decisively
- Demonstrate leadership in a crisis

How You Will Benefit

Being a leader inherently implies having a lot of responsibility. What that responsibility is can vary among leadership roles, but there are some universal ways to be a leader. Enthusiasm, having a vision, problem-solving, promoting teamwork, and delegating tasks are all forms of leadership, but may not come naturally to every leader. And when a leader is not up to shape, it reflects on the organization or team as a whole.

This course will give you the tools you need to hone your skills as a leader, from earning trust and respect, to leading through crisis and creating a vision to share. As a result, you will have more confidence in your ability to lead, will inspire a more collaborative work environment, and will be able to lead through any situation.

What the Course Offers

- Interactive learning setting
- Opportunity to apply the concepts through role-play
- Thorough set of materials: Participant Guide and one-page RM Desk Reference

Key Topics Covered

This course explores the following subjects in depth:

- How to have and share a vision
- How to set expectations, communicate effectively, and be trustworthy
- Methods of building confidence in your employees
- Benefits of being enthusiastic
- Behaviors that signal serving
- Pitfalls to avoid such as lack of transparency, neglect, and unwillingness to change or innovate
- How to influence others and promote teamwork
- How to be a leader during a crisis

Length of Course

- 1 day

Audience

- Management Level and Above



CONTACT US

Ouida Vendryes
President
845-291-7151
Ouida@ResolutionManagement.com
www.ResolutionManagement.com

